



## COUNTY OF ST. CLAIR

RETIREMENT BOARD OF TRUSTEES



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### MEMO

To: St. Clair County retirees and families receiving the retirement dental coverage benefit  
From: Tami Rumsey, Human Resources – Retirement System  
Date: Monday, December 07, 2015

Re: Delta Dental of Michigan – effective 01/01/2016

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Effective January, 01, 2016, Delta Dental will be the new provider of dental benefits. Please understand that all claims with a date of service prior to January 1, 2016 will be processed and paid through Blue Cross Blue Shield and all claims incurred on or after January 1, 2016 will be processed and paid through Delta Dental.

Delta Dental does not administer dental coverage cards, so at your first dental visit in 2016, be sure to tell your dentist office that you are now covered under Delta Dental and they will take care of the rest. Information regarding your 2016 Delta Dental has been enclosed in this mailing and is available on the County website at: [www.stclaircounty.org](http://www.stclaircounty.org) under Departments – Retirement System – Important Documents.

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## Delta Dental of Michigan

### Quality Service...A Standard at Delta Dental

Delta Dental is pleased to provide you with the service you have come to expect from the industry leader in dental benefits. In fact, providing the best service possible is so important to us that we made Quality Service one of our Core Values. To that end, we've created many convenient ways for you to access any information you may need about your dental coverage.

#### Use Your Computer

Visit Consumer Toolkit' at [www.deltadentalmi.com](http://www.deltadentalmi.com). It provides all the information you need to learn about your plan, review claims and claim payments, access a searchable dentist directory, and more.

#### Use Your Telephone

Call DASI (Delta Dental's Automated Service Inquiry) system at **(800) 524-0149**, 24 hours a day, seven days a week. This system provides eligibility information, benefit levels, claim status, time limitations, available benefits for oral exams, cleanings and X-rays, our mailing address and the names of participating dentists near you. If you have additional questions, you may exit the system to speak with a Customer Service associate at any time during normal business hours (Monday through Friday from 8:30 a.m. to 8:00 p.m. Eastern Time).

Send <b>Written Inquiries</b> to: P.O. Box 9089 Farmington Hills, MI 48333-9089	Mail <b>Claims Only</b> to: P.O. Box 9085 Farmington Hills, MI 48333-9085
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